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**ATTN: Examiner Olisa Anwah**  
Facsimile number: 703-872-9314  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450on 4-28-04  
Theresa M. James  
Asst. to Jeffrey R. Kuester - Reg. No. 34,367

In re application of:	<b>Quinn et al.</b>	Confirmation No.:	1291
U.S. Serial Number:	<b>09/473,667</b>	Art Unit:	2645
Filing Date:	<b>December 29, 1999</b>	Examiner:	<b>Olisa Anwah</b>
Our Reference Number:	<b>190251-1760</b>		
Title:	<b>Integrated Tone-Based and Voice-Based Telephone User Interface</b>		

Copy of filed Response to First Office Action (dated 1/23/2004)  
Copy of PTO date-stamped returned postcard (stamped 1/26/2004)

*TOTAL # OF PAGES  
TRANSMITTED 21*

Serial No.: 09/473,667

Patent No.: N/A

Applicant: Quinn et al.

Title: Integrated Tone-Based and Voice-Based Telephone User Interface

Docket No.: 190251-1760

EM No.: N/A

Filed: Dec 29, 1999

Issued: N/A

C/M Date: 1/23/04

Due Date: January 24, 2004

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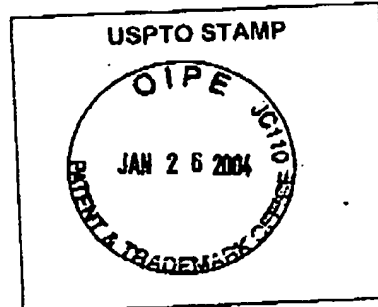
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☐ Fee Transmittal Page

- ☐ RCE Application Transmittal Pg.  
☐ Missing Parts Response  
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☐ Copy - Not. Incomplete Appl. Papers  
☐ Declaration & Power of Attorney  
☐ Preliminary Amendment  
☐ Small Entity Status Claimed  
☐ IDS/Form 1449  
☐ Cited Reference(s) ( )  
☐ Assignment/Assign't Cover Sheet  
☐ Terminal Disclaimer  
☒ Amendment Transmittal Page  
☒ Amendment:  
☒ Non-Final ☐ Final  
☐ After Not. Allow ☐ Unentered  
☐ Petition for Extension of Time  
☐ to:  
☐ Claim of Priority & Sub. Cert. Copy  
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☐ Other:

Person Mailing: JRK/TMJ



- ☐ Request to Rescind Non-Pub.  
☐ Petition to Make Special  
☐ Status Inquiry (in duplicate)  
☐ Notice of Appeal  
☐ Appeal Brief (in Triplicate)  
☐ Request for Refund  
☐ Request for Correction F/R  
☐ Notice of Continuation Applic.  
☐ Issue Fee Trx. ☐ In Dupl.  
☐ Sheets of Drawings  
☐ Formal ☐ Informal  
☐ Letter/Trx. To Draftsman  
☐ Prior to NOA ☐ W/ NOA  
☐ Request for Cert. Of Correct.  
☐ Certificate of Correction x 2  
☐ Maintenance Fee Transmittal  
☐ 3.5 ☐ 7.5 ☐ 11.5  
☐ in duplicate

Responsible Atty: JRK/SSH

KAYDEN  
MAYNARD & RISLEY, L.L.P.

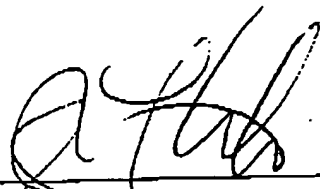
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**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to:

**MAIL STOP: Non-Fee Amendment  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450**

on 1/23/04

  
\_\_\_\_\_  
Jeffrey R. Kuester

In re application of: Quinn et al.

Group No.: ~~1291~~ 2645

Serial Number: 09/473,667

Examiner: Olisa Anwah

Filing Date: December 29, 1999

Title: **Integrated Tone-Based and Voice-Based Telephone User Interface**

Attached are the following documents for filing with the USPTO:

Postcard  
Amendment Transmittal Form (1 Page)  
Response to First Office Action

In re PATENT application . Quinn et al.

Examiner: Olisa Anwah

Serial No: 09/473,667

Group No.: 1291

Filed: December 29, 1999

Docket No.: 190251-1760

Title: Integrated Tone-Based and Voice-Based Telephone User Interface

## AMENDMENT TRANSMITTAL LETTER

MAIL STOP: Non-Fee Amendment

Commissioner For Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:


Transmitted herewith is an amendment in the above-identified application.

- |                                     |   |                          |                     |
|-------------------------------------|---|--------------------------|---------------------|
| <input checked="" type="checkbox"/> | Response/Amendment                        | <input type="checkbox"/> | Terminal Disclaimer |
| <input type="checkbox"/>            | Fee as Calculated Below                   | <input type="checkbox"/> | Corrected Drawings  |
| <input checked="" type="checkbox"/> | No additional fee is required.            | <input type="checkbox"/> | Other:              |
| <input type="checkbox"/>            | Small Entity status has been established. |                          |                     |

CLAIMS AS AMENDED FOR LARGE ENTITY					
	Claims After Amendment	Highest Prev. Paid For	Extra	Rate	Additional Fee
Total Claims	41	- 41	0	x \$18.00	= \$0
Independent Claims	7	- 7	0	x \$84.00	= \$0
Total Additional Fee for this Amendment					= \$0

- |                                     |  |   |
|-------------------------------------|--|---|
| <input type="checkbox"/>            | A check in the amount of \$  | is enclosed.  |
| <input type="checkbox"/>            | A Credit Card Payment Form PTO-2038 is attached in the amount of \$  |   |
| <input type="checkbox"/>            | The Commissioner is hereby authorized to charge to our Deposit Account No.   | the amount of \$ for the fee identified above. A duplicate of this Amendment Transmittal Letter is included herewith. |
| <input checked="" type="checkbox"/> | The Commissioner is authorized to charge any insufficiencies, and the Commissioner is hereby requested to credit any overpayments to our Deposit Account No. | 20-0778.  |

Customer No.: 38823

THOMAS, KAYDEN, HORSTEMEYER  
& RISLEY, L.L.P.Date: 1/7/04  
Jeffrey R. Kuester, Reg. No. 34,367  
Attorney for Applicant(s)

Serial No.: 09/473,667

Filed: December 29, 1999

Patent No.: N/A

Issued: N/A

Applicant: Quinn et al.

Title: Integrated Tone-Based and Voice-Based Telephone User Interface

Docket No.: 190251-1760

C/M Date: 1/23/04

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Person Mailing: JRK/TMJ

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In Re Application of:	)	
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Quinn et al.	)	Group Art Unit: 2645
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Serial No.: 09/473,667	)	Examiner: Olisa Anwah
	)	
Filed: December 29, 1999	)	Confirmation No.: 1291
	)	
For: Integrated Tone-Based and Voice-Based	)	TKHR Docket: 190251-1760
Telephone User Interface	)	
	)	

**RESPONSE TO FIRST OFFICE ACTION**

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The non-final Office Action mailed October 24, 2003 (Paper No. 7), has been carefully considered. In response thereto, Applicants respectfully request entry of the following amendments and consideration of the following remarks.